



22/23



ANNUAL
REPORT

EXPANDING SERVICES AND
BUILDING A SUSTAINABLE FUTURE



PREPARED BY :
Board of Directors

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Winter 22/23

Record Breaking Snow



Winter 22/23 was one for the record books and it was very hard on our unhoused community members. They faced daily challenges due to record-breaking storms. Together we were able to house 45 people in Project Homekey and provide emergency shelter for 32 more.

Leading with Vision, Inspiring Success

Board Member Wendy David reflects on the winter of 2022-23

For most of us, this winter was cold, tiresome, and long, long, long. In Tahoe, we are used to heavy winter conditions, but this year tried everyone's patience. We were shoveling, snow blowing, dodging potholes, scraping ice from windshields, wearing at least three layers, losing power, and constantly cold. But we were also grateful for a warm place to stay or call home, food on the table, a bed to sleep in each night, and functioning furnaces.

For some of our neighbors, winter comes with huge obstacles because of the struggle they have for what we take for granted-- the essential needs of shelter, food, heat, and electricity. I know many of us were temporarily without power and realized how much we rely on it for our warmth, for keeping our food, and for light in the darkness.

This winter was one of the coldest and snowiest in decades. Most of California experienced extreme weather. It was even more difficult for those that are shelter insecure. California has 1/3 of the homeless population in the nation currently. Many California communities have no shelters or ongoing services for the unhoused members of their community. We are fortunate.

South Lake Tahoe worked diligently for many years to house our neighbors, especially during the long, snowy, and cold winters. First was the Warm Room, a place for the unsheltered to take shelter between 7 PM and 7 AM from December through March. The Tahoe Coalition for the Homeless made this happen. Two years ago, the Coalition was able to acquire housing for up to 60 residents and currently houses about 40 formerly homeless neighbors.

Through the pandemic, through the Caldor Fire, through an incredible winter, these fragile people -- some on oxygen, some with disabilities, some that had never felt safe inside with others, all without a home-- have been housed.

In 2022-23, winter brought challenges for everyone, but even more for those unhoused. This winter became literally life-threatening, with news of possible flooding to those who remained living in tents, under the canopy of a tree, or under the overhang of a building. The Coalition knew that they would likely be flooded out and/or freeze to death without shelter. Teams searched and then gently convinced more than 10 additional people to accept shelter during the storms. Our community provided a safe place and those essential needs, of shelter, warmth, and a hot dinner each night. Because the storms kept coming, the shelter dates were extended.

It is easy to look away, to concentrate on our own big issues, and this winter there were many. Instead, the Coalition repeatedly looked for and sheltered those exposed to the elements. This was overwhelming, but we remain dedicated to housing those in circumstances that have left them vulnerable during an exceptional winter, and the rest of the year, too. Thank you for your support, allowing us to care for our community in this way.



Wendy David

Board Member, Tahoe Coalition for the Homeless

Uniting Talents, Fueling Progress

Tahoe Coalition for the Homeless 2022-2023 Board of Directors. The TCH Board is a 100% giving board. Each committed member supports our organization with their time and their financial generosity.



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Wendy David
Board Member



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Board Member



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Board Member



Tracy Trapani
Board Member



Meet our dedicated team who have given their expertise, passion, and energy to drive our success.



Katie Sheehan
Board Member



Gina Berger
Board Member



Programs

445 people served

Homekey Program

A statewide effort to sustain and rapidly expand housing for persons experiencing homelessness or at risk of homelessness.

Coordinated Entry

Coordinated Entry (CE) is a standard, community-wide intake and triage process to match people experiencing homelessness in El Dorado County with community resources that best fit their situation.

Emergency Shelter

TCH started as a grass-roots organization that opened an overnight "Warm Room" in South Lake Tahoe. Now we offer an emergency shelter with 14 beds where clients are welcome 24 hours a day and receive 3 meals daily. They have access to case managers who can provide supportive services including housing navigation.

Definitions

- **Transition Aged Youth (TAY) - Ages 18-24**
- **Elderly - 62 years and older**
- **Families - households with minor children**
- **Veterans - served in any military capacity**
- **Chronically Homeless - The person/s has a disabling condition & has been continuously homeless for a year or more. (HUD defines "homeless" as "a person sleeping in a place not meant for human habitation (e.g. living on the streets for example) OR living in a homeless emergency shelter. OR Has had four (4) episodes of homelessness in the last three (3) years."**
- **El Dorado Opportunity Knocks Continuum of Care (EDOK CoC) is a regional planning body of representative stakeholders in El Dorado County that coordinates the community's policies, strategies, and activities toward preventing and ending homelessness.**

Homekey Program

45 people enrolled

A statewide effort to sustain and rapidly expand housing for persons experiencing homelessness or at risk of homelessness.

Homekey is an opportunity for state, regional, and local public entities to develop a broad range of housing types, including but not limited to hotels, motels, hostels, single-family homes and multifamily apartments, adult residential facilities, manufactured housing, and to convert commercial properties and other existing buildings to permanent or interim housing for the target population.



Total Number Served

45



Elderly Served

19 / 42%



Veterans Served

6 / 13%



Men Served

28 / 62%



Women Served

17 / 38%



Chronically Homeless Served

17 / 38%

Coordinated Entry

368 new intakes

Coordinated Entry (CE) is a standard, community-wide intake and triage process to match people experiencing homelessness in El Dorado County with community resources that best fit their situation. Coordinated Entry staff have a strong working knowledge of available programs and services across El Dorado County and can offer: identity documentation assistance, benefits and income navigation support, supportive service program referrals, housing access, and placement assistance.

While TCH operates Coordinated Entry for all of El Dorado County, when clients are housed or moved into supportive programs, it is always a community effort involving our partners across the county and region. We are proud of these results and recognize that it takes all of our EDOK CoC partners to make it happen.

South Lake Tahoe - 118 Intakes



Total Number Served

118



Elderly Served

24 / 20%



Veterans Served

5 / 4%



Youth Served

5 / 4%



Families Served

16 / 14%



Chronically Homeless Served

22 / 19%

Of the clients in our system in South Lake Tahoe in 22/23, we know that:

- 1 entered transitional housing
- 2 entered a substance treatment program
- 48 found housing in unsubsidized rental, 21 in subsidized rental, 1 in their own home
- 4 entered a long-term care facility
- 4 entered an emergency shelter.

Western Slope - 250 Intakes



Total Number Served

250



Elderly Served

66 / 26%



Veterans Served

30 / 12%



Youth Served

15 / 6%



Families Served

46 / 18%



Chronically Homeless Served

62 / 25%

Of the clients in our system on the Western Slope in 22/23, we know that:

- 7 entered transitional housing
- 7 entered a substance treatment program
- 59 found housing in unsubsidized rental, 51 in subsidized rental, and 7 in their own home
- 6 entered a long-term care facility
- 3 entered an emergency shelter

Emergency Shelter

32 people served

TCH started as a grass-roots organization that opened an overnight "Warm Room" in South Lake Tahoe. Now we offer an emergency shelter with 14 beds where clients are welcome 24 hours a day and receive 3 meals daily. They have access to case managers who can provide supportive services including housing navigation.



Total Number Served

32



Elderly Served

6 / 19%



Veterans Served

3 / 9.5%



Men Served

27 / 84.5%



Women Served

5 / 15.5%

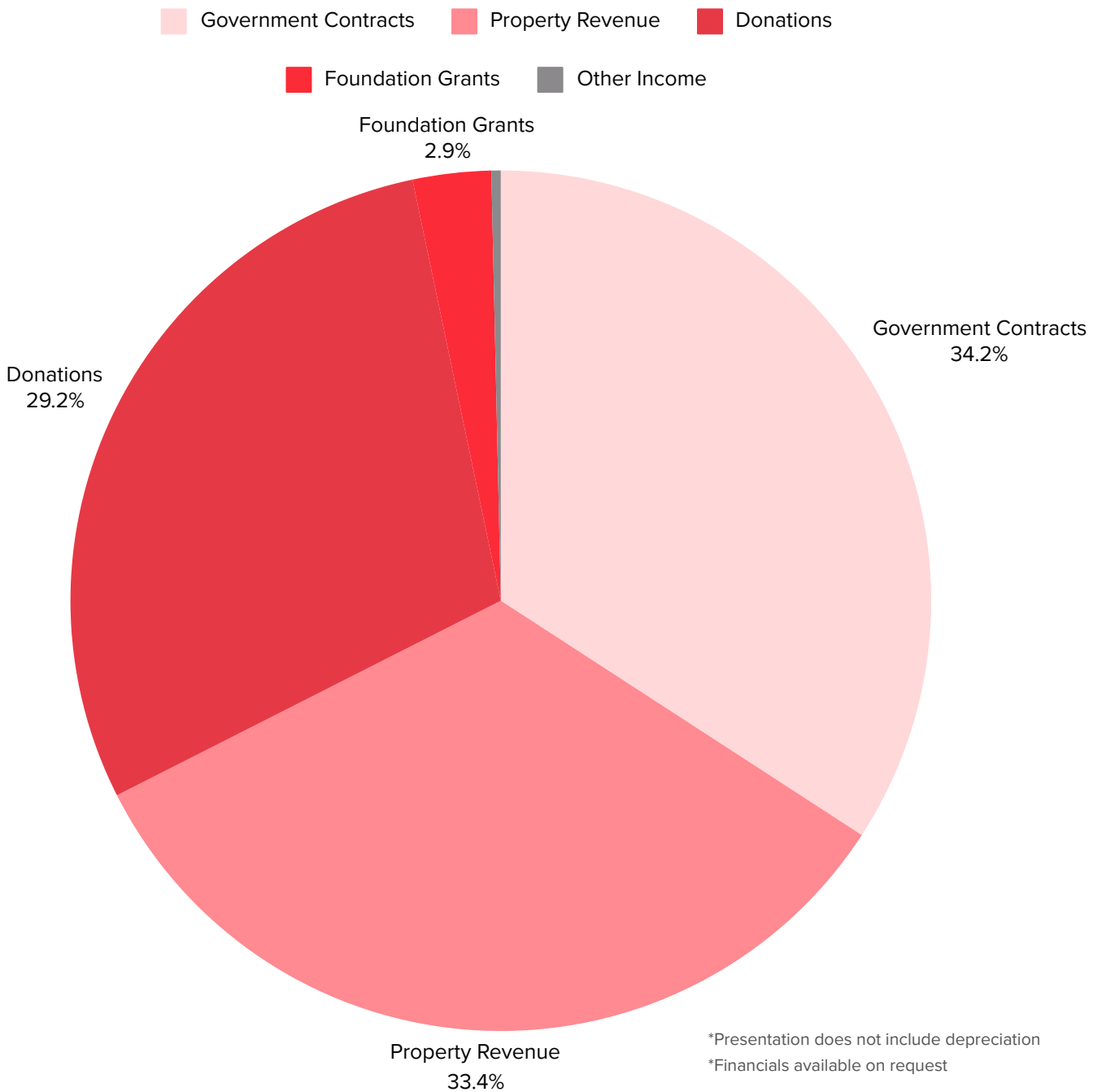


Chronically Homeless Served

21 / 65.5%

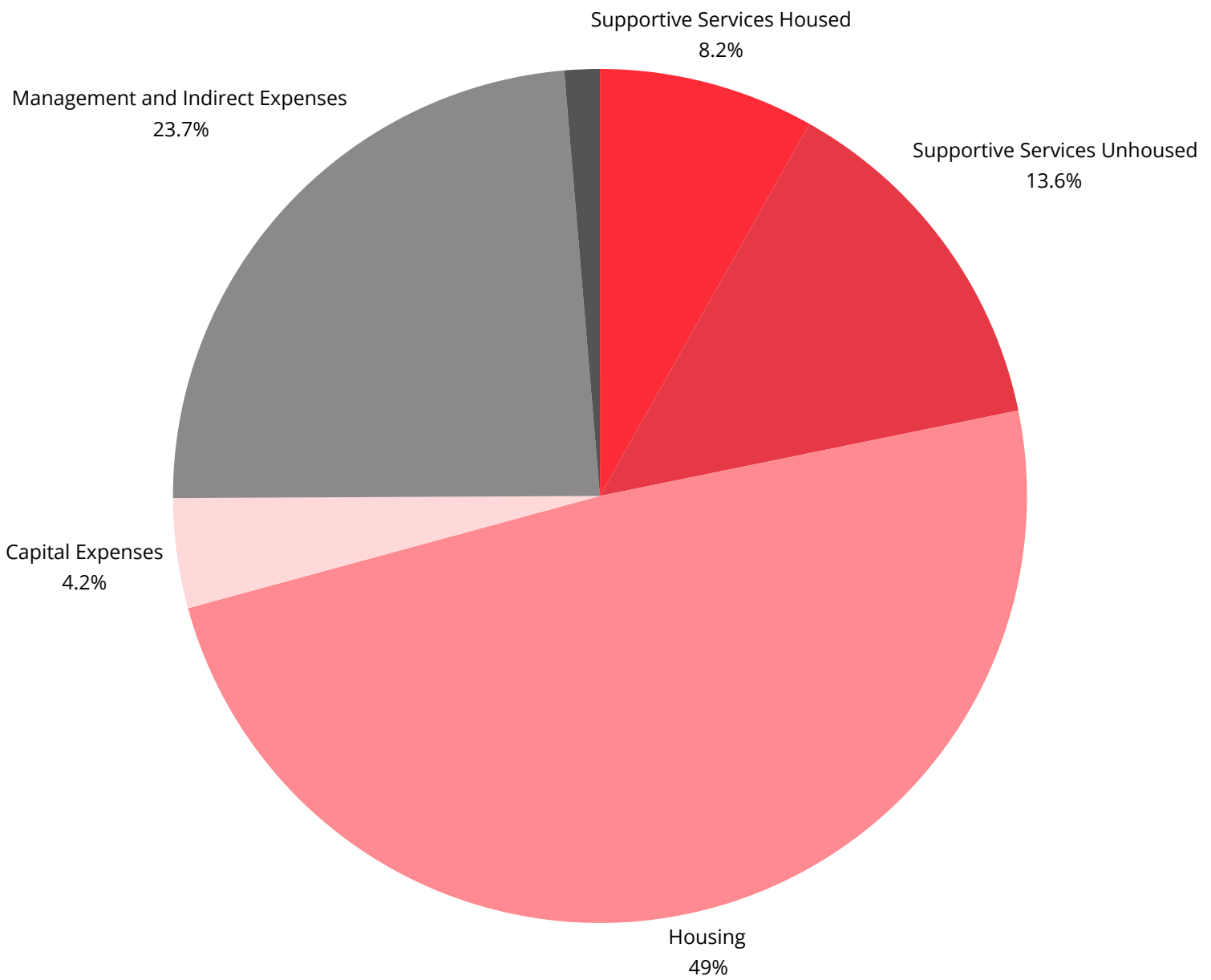
Revenue

\$777,819



Operating Expenses

\$791,305



*Presentation does not include depreciation

*Financials available on request



“I feel fortunate to have had this opportunity to work together as well as witness first-hand some of their exceptional services such as the coordinated entry program, navigation support, and a comprehensive housing access and placement program.”

Chris Proctor, MBA

Barton Health



“Our partnership with TCH was very important in establishing our “STACS” program which focuses on finding long-term solutions to homelessness, substance use disorders, and mental illness. The team at TCH works tirelessly to help guide people experiencing homelessness to the appropriate resources including Project Homekey. Their work has helped reduce the number of homeless-related police calls for service”.

Chief Stevenson,

SLTPD

Our Collective Impact Changing Lives

These stories are about individuals who are currently housed in the Tahoe Coalition for the Homeless Homekey program. The clients would like to remain anonymous. From a case management perspective, clients typically enter the program with a high level of needs (emotional, psychological, physical, health, and psychiatric). Homelessness is a trauma that leads to paranoia, fear, isolation, shame, and many other emotional struggles. Clients living on the streets often carry all of their belongings with them because if they did not their items would be stolen. They have zero safety or security with the basics of life (shelter, food, water, safety). Many who experience homelessness have lost all their possessions at the onset of becoming homeless. They often fear incarceration and do not trust social constructs such as the police, the hospital, the county, and any other provider that may be trying to help. Once housed there is a shift that happens slowly over time with supportive services. The client has a roof over their head, a door that locks, warmth, a place to bathe, a place to wash their clothing, a bed to sleep in, and food in their belly. They begin to see the doctor and get the medical attention that they need. This not only improves their health but also reduces the cost to the system. They begin to seek treatment for their substance use, and their mental health. They are helped with getting on social security or disability which allows them to pay their rent. They begin to integrate back into society. They remember their worth, value, and humanity. They begin to help themselves. Individuals become homeless for a number of reasons. This could happen due to a medical issue such as cancer and overwhelming medical bills, a legal issue, a job loss, a divorce, the death of a family member, mental illness, substance use, or anything that can cause a person to lose their ability to participate. Once an individual is homeless it can be almost impossible to get back on their feet again. The coalition provides the foundational support to help individuals in El Dorado County overcome these insurmountable barriers and regain their footing in life.

Jennifer Fuller

Jennifer Fuller
Program Manager, TCH



Our Collective Impact Changing Lives

This story is about a man, who is 81 years old. This man has lived a full life of ups and downs. The story begins in New York, where this man was a stock trader on the New York Stock Exchange in the 60's and 70's. He owned multiple homes, had nice cars, and lived a life of luxury. Fast forward to the late 90's. This is when things shifted for this man. He went back to work and ended up in a situation involving litigation which resulted in him losing everything he had. This kicked off years of struggling to get back on his feet. Since becoming housed his health has improved, he is getting counseling, and he is stable and happy. This man is a wonderful citizen in his community, helping other homeless by loaning money, helping clean up around the property, and making sure the trash is closed up at night to prevent the bears and other wildlife from getting in there, he is also a supportive and helpful friend. The client had the following statements to make regarding his experiences with the coalition. "I have nothing but admiration and gratitude for the coalition. If things had not gone south for me I would be giving money to the coalition. I have always had a desire to help those who are homeless. I never thought I would live to see 30, I lived for the day." Since being housed the client has a deep sense of gratitude and a strong desire to give back to help anyone he can. His health has improved and he is able to live without fear.

"If things had not gone south for me I would be giving money to the Tahoe Coalition. I have always had a desire to help those who are homeless."



Our Collective Impact Changing Lives

This is a short story about a man who is 73 years old and has dementia. In the 70's and 80's, this man experienced incarceration due to financial misrepresentation and drug dealing. After he was released from federal prison he started working in the used car business. He described this industry as a feast or famine. He would maybe make a few thousand one month and then the next month he would make 10k. The business was variable. However, as he got older he developed dementia which was impacted by his alcohol consumption. This led to many trips to the hospital with confusion and memory loss. Since becoming housed with the coalition he pays his rent on time, he has stopped drinking, and he has created methods to remember where he is and what he needs to do. He still suffers from progressive dementia but realizes he likes where he lives, and wants to remain independent as long as he can. The client stated, "The best part about the Tahoe Coalition is having a roof over my head and food." These were things that he previously did not have when he was camping outside in the woods. He is grateful; for the safety and security he has now and the ability to gain independent living skills. He would like to go back to work but he realizes that his disability may be a barrier.

"The best part about the Tahoe Coalition is having a roof over my head and food."



Community Partners



FEMA





Community Donors

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